



Mohawk Valley RPC and OMH Central Field Office Present: KNOW YOUR MCOs

An opportunity for providers to get to know their partners in the provision of Behavioral Health Services in the Mohawk Valley Region

Participants Were Able To:

- Meet their Provider Representatives
- Learn more about the MCO resources that are available to them
- Gain an understanding of MCO care management, utilization management, claims processing & grievance procedures

Details:

- **Location:** Little Falls Travel Lodge- 20 Albany ST, Little Falls, NY 13365
- **Date:** Wednesday February 12, 2020
- **Time:** 1:00PM- 3:30PM

In Attendance:

- 4 Different Managed Care Organizations (MCOs)
- State Agency Partners
- Service Providers
- Billing Representatives

Thank You To:

- Joe Simko, Office of Mental Health
- Jacqueline Miller, Mohawk Valley RPC Coordinator
- Excellus
- Fidelis
- MVP
- United Health Care
- All Participants



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